NASA Engineering Network Sharing Knowledge Across NASA's Engineering Community

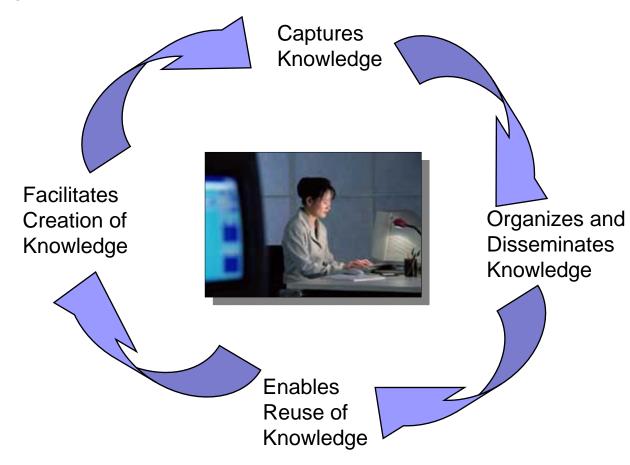
Manson Yew February 6, 2006





 ...fact is, there is a lot of perspiration involved in the hard work of NASA Engineering

 Every engineer needs access to all NASA engineering knowledge





- The Office of the Chief Engineer created the NASA Engineering Network to be a robust, flexible knowledge management system that
 - networks users to NASA's vast knowledge resources, both documented and tacit
 - provides a multi-purpose community management tool, task management tool, and lessons learned tool
 - allows for managing and sharing of discipline standards, requirements and processes with a minimum of labor
- NEN integrates a content management system, portal, search engine, and engineering community management system in support of engineering discipline communities and NASA lessons learned

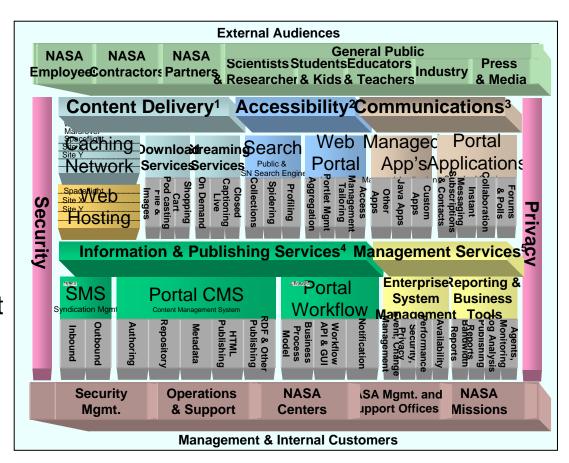
Key Knowledge Resource - NASA Lessons Learned



- 1,602 fully vetted Lessons Learned going back to 1972
- Managed by Lessons Learned Steering Committee with representation from all 10 NASA Centers
- Pro: represents NASA's highest validity of reusable knowledge
- Con: not a complete body of NASA knowledge

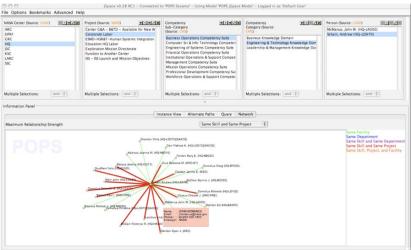
Key Knowledge Resource -- Engineering Databases

- NASA has a wealth of data management systems, problem reporting and corrective action systems, document management systems, technical report systems
- Pro: extensive set of NASA knowledge
- Con: validity issues, context issues, seemingly neverending number of db's



Key Knowledge Resource - Subject Matter Experts





- NASA employs over 46,000 civil servant and contractor engineers representing some of the nation's best and most educated intellectual resources
- Pro: our best knowledge resource
- Con: not easily discovered, have something better to do than sit around waiting for your questions

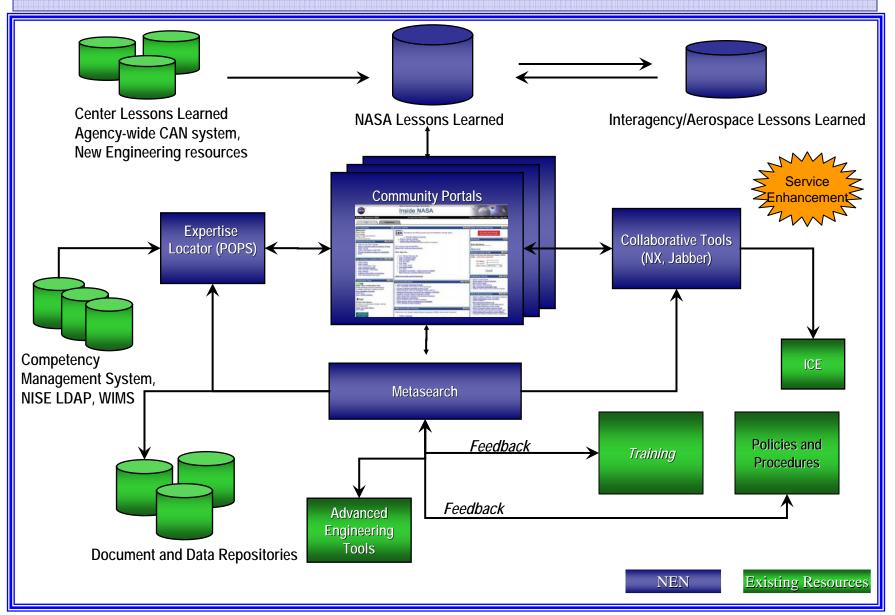


Industry Benchmarking

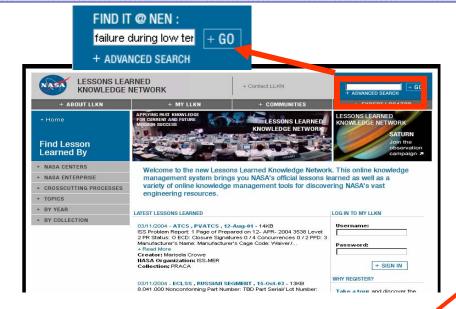
- Formal benchmarking meetings conducted with the following organizations have led to NEN architecture as recognized best practice
- In addition, meta-analysis of published case studies and informal benchmarking also contributed to key architectural decisions and choices

The Aerospace Corporation	Department of Commerce
US Army	Rand Corporation
MITRE	EPRI
Lockheed Martin Space Systems	JHU/Applied Physics Lab
Raytheon	Department of Homeland Security
Nuclear Regulatory Commission	Department of Energy
Intel	Procter and Gamble
Boeing Canoga Park	Rolls Royce Aerospace
Harvard University Learning Innovations Laboratory	Ball Aerospace
Australian Taxation Office	

Functional Architecture of NEN

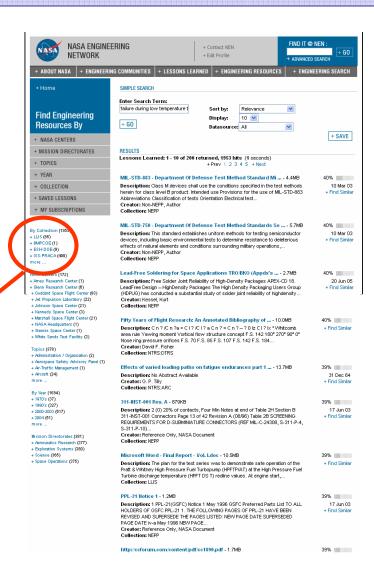


Finding Solutions

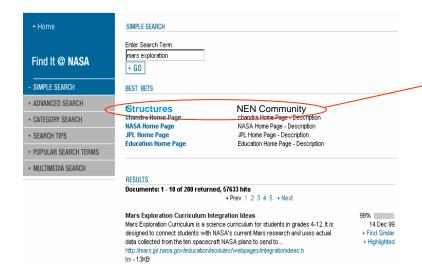


Search across multiple repositories.

Faceted navigation
to drill down into results



Finding Solutions (cont.)

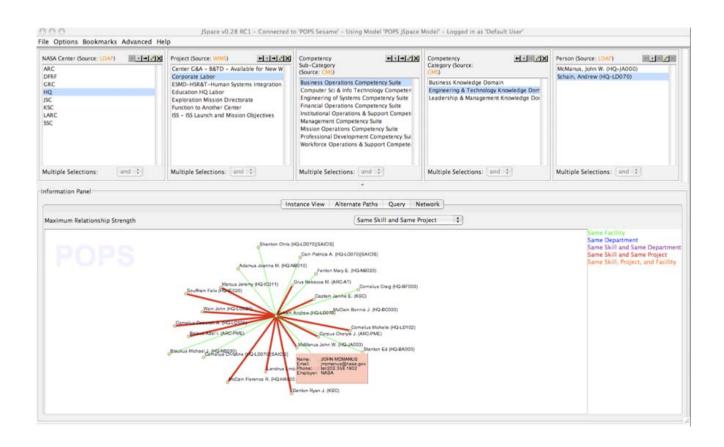


NEN searches may lead to community of expert practitioners

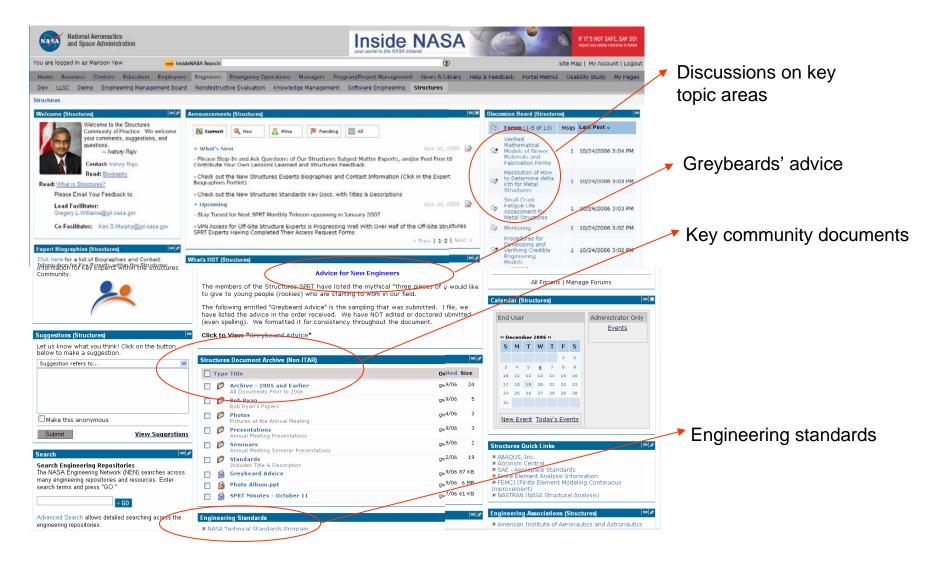


Finding Solutions (cont.)

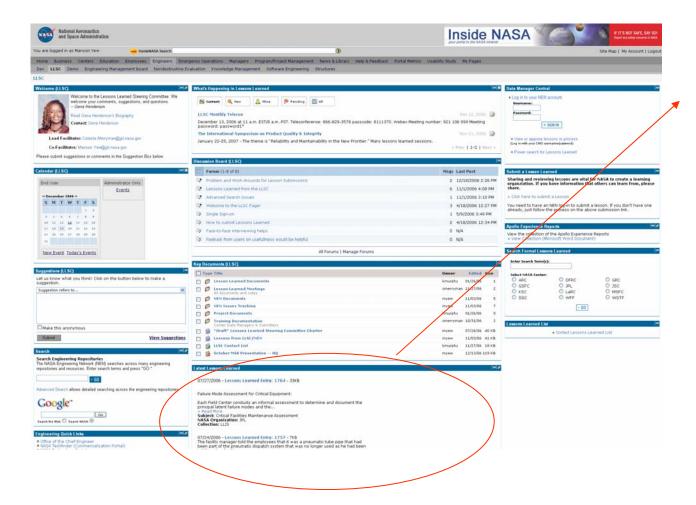
NEN communities provide a variety of expert locator tools



Disseminating Lessons and Best Practices

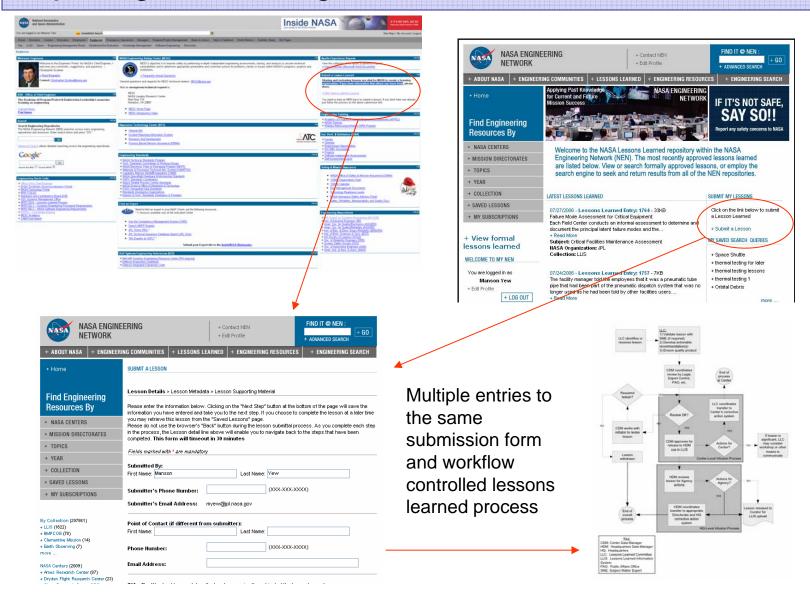


Disseminating Lessons and Best Practices (cont.)

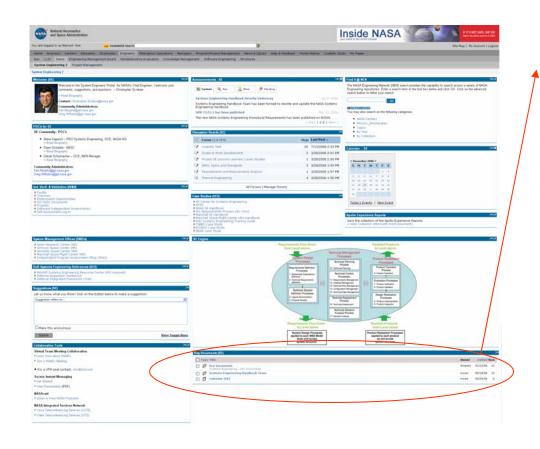


Push relevant lessons learned to communities

Capturing and Sharing Lessons

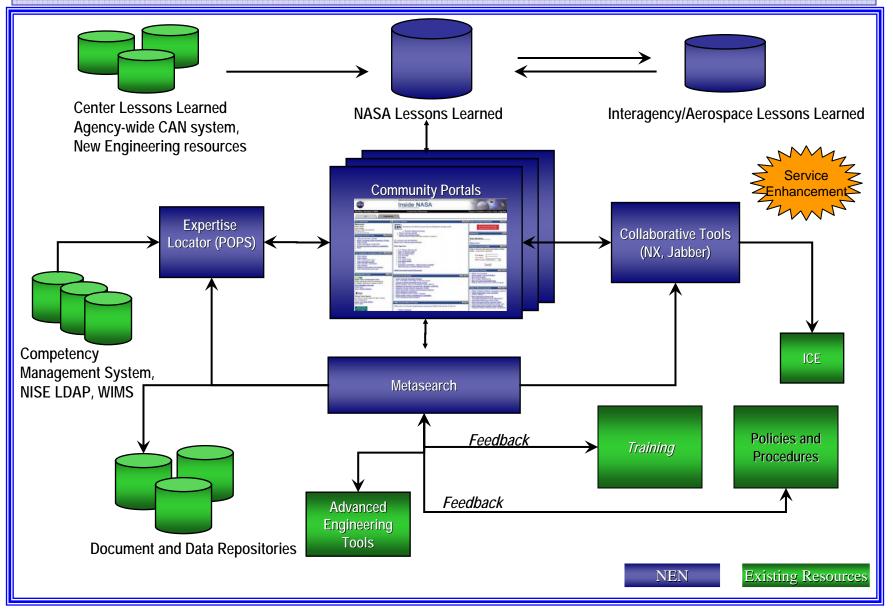


Policy Makers Embedding Lessons into Processes

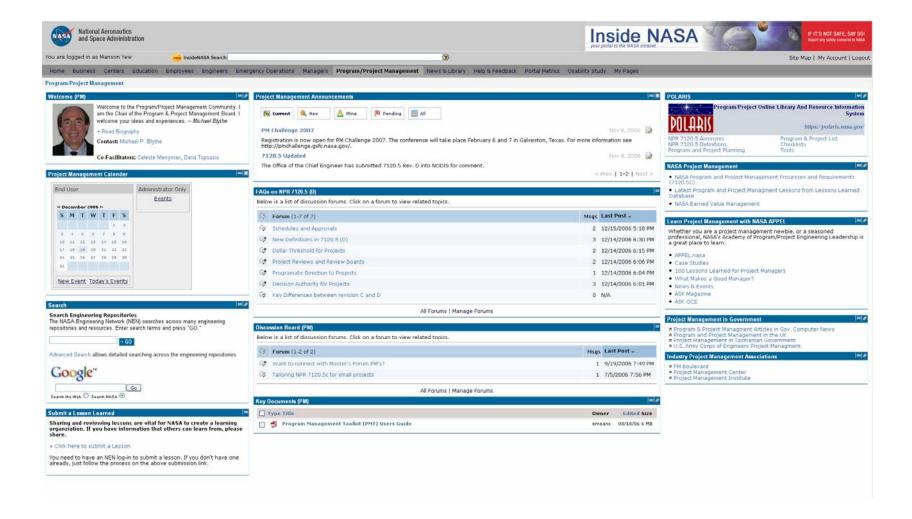


NASA System Engineering Handbook rewrite team using NEN to collaborate among 60+ subject matter experts

Functional Architecture of NEN

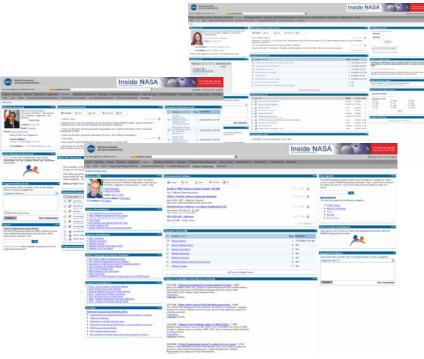


More to Come



More to Come (cont.)





- 7 Communities in operation
- 24 Engineering Disciplines identified
- Aligned with Tech Fellows program

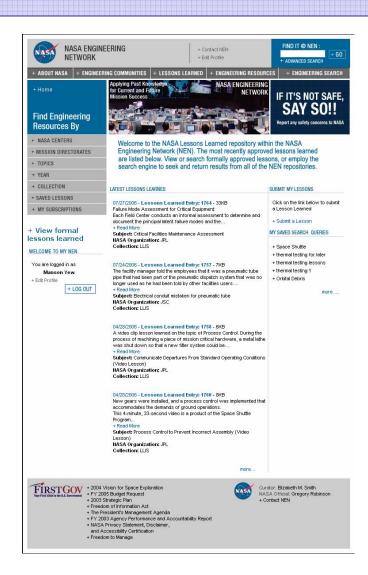
More to Come

 Indexed 28 repositories, target 43 repositories



More to Come (cont.)

- Lessons Learned Conference Nov. 2007
- Lessons capture tools, aids, and resources
- Capture of key knowledge and project system engineering artifacts in addition to formal lessons learned
- Embedding lessons into processes





For More Information

- Visit our booth for a live demonstration
- Manson Yew, (818) 354-4528, myew@jpl.nasa.gov
- Gena Henderson, (321) 867-4261,
 Gena.M.Henderson@nasa.gov